

## Disability

If you have a disability & would like further assistance for the governing bodies, please go to their web page or contact us on 1800 00 7777 to discuss how we can help you

with your enquiry.

| <b>ORGANISATION</b>                               | <b>ROLE</b>  | <b>WEB ADDRESS</b>   |
|---|--|--|
| Australian Communications and Media Authority     | Telecommunications Regulator   | <a href="http://www.acma.gov.au">www.acma.gov.au</a>                                 |
| Australian Communications Consumer Action Network | Peak telecommunications consumer organisation  | <a href="http://www.accan.org.au">www.accan.org.au</a>                               |
| Australian Federation of Disability Organisations | Australian peak organisation representing the disability sector                              | <a href="http://www.afdo.org.au">www.afdo.org.au</a>                                 |
| Australian Human Rights Commission                | Australian Government funded organisation representing and protecting Human Rights           | <a href="http://www.humanrights.gov.au">www.humanrights.gov.au</a>                   |
| Brain Injury Australia                            | Peak organisation representing Australians with acquired brain injury                        | <a href="http://www.braininjuryaustralia.org.au">www.braininjuryaustralia.org.au</a> |
| Carers Australia                                  | Peak organisation for carers   | <a href="http://www.carersaustralia.com.au">www.carersaustralia.com.au</a>           |
| Centrelink  | Australian Federal Government social security agency   | <a href="http://www.centrelink.gov.au">www.centrelink.gov.au</a>                     |
| Communications Alliance Ltd                       | Communications ALLIANCE is the primary telecommunications industry organisation in Australia | <a href="http://www.commsalliance.com.au">www.commsalliance.com.au</a>               |
| COTA (Council on the Ageing National Office)      | Represents interests of older australians  | <a href="http://www.cota.org.au">www.cota.org.au</a>                                 |

|   |  |  |
|---|--|--|
| Department of Communications                | Australian Federal Government department of Communications   | <a href="http://www.communications.gov.au">www.communications.gov.au</a> |
| National Disability Insurance Agency        | Implementing Australian Government's National Disability Insurance Scheme  | <a href="http://www.ndis.gov.au">www.ndis.gov.au</a>                     |
| Department of Social Services               | Australian Federal Government Department of Social Services  | <a href="http://www.dss.gov.au">www.dss.gov.au</a>                       |
| Independent Living Centres Australia (inc)  | Provides independent information about assistive technology products through State and Territory offices                     | <a href="http://www.ilcaustralia.org">www.ilcaustralia.org</a>           |
| JobAccess                                   | Australian Federal Government workplace modifications program for people with disability                                     | <a href="http://www.jobaccess.gov.au">www.jobaccess.gov.au</a>           |
| Media Access Australia                      | Australia's only independent not-for-profit organisation devoted to increasing access to media for people with a disability. | <a href="http://www.mediaaccess.org.au">www.mediaaccess.org.au</a>       |
| Global Accessibility Reporting Initiative   | Global Accessibility Reporting Initiative (GARI) informs consumers about the various accessibility features of mobile phones | <a href="http://www.gari.info">www.gari.info</a>                         |
| National Council on Intellectual Disability | Peak organisation representing interests of people with intellectual disabilities  | <a href="http://www.ncid.org.au">www.ncid.org.au</a>                     |
| National Disability Services                | Peak body for non-government disability service organisations  | <a href="http://www.nds.org.au">www.nds.org.au</a>                       |
| National Ethnic Disability Alliance         | Peak organisation representing people from non- English speaking backgrounds with disability                                 | <a href="http://www.neda.org.au">www.neda.org.au</a>                     |

|   |  |  |
|---|--|--|
| NRS (National Relay Service)                | Australian Government relay service providing telecommunications service for Deaf, hearing impaired or speech impaired consumers                           | <a href="http://www.relayservice.gov.au">www.relayservice.gov.au</a> |
| Physical Disability Australia               | Peak organisation representing interests of people with a physical disability  | <a href="http://www.pda.org.au">www.pda.org.au</a>                   |
| TIO (Telecommunications Industry Ombudsman) | Fast, free and fair dispute resolution service for small business and residential customers who have a complaint about their telephone or internet service | <a href="http://www.tio.com.au">www.tio.com.au</a>                   |
| Women with Disabilities Australia           | Peak organisation representing interests of Australian women with disability   | <a href="http://www.wwda.org.au">www.wwda.org.au</a>                 |