

Disability

If you have a disability & would like further assistance for the governing bodies, please go to their web page or contact us on 1800 00 7777 to discuss how we can help you

with your enquiry.

ORGANISATION	ROLE	WEB ADDRESS
Australian Communications and Media Authority	Telecommunications Regulator	www.acma.gov.au
Australian Communications Consumer Action Network	Peak telecommunications consumer organisation	www.accan.org.au
Australian Federation of Disability Organisations	Australian peak organisation representing the disability sector	www.afdo.org.au
Australian Human Rights Commission	Australian Government funded organisation representing and protecting Human Rights	www.humanrights.gov.au
Brain Injury Australia	Peak organisation representing Australians with acquired brain injury	www.braininjuryaustralia.org.au
Carers Australia	Peak organisation for carers	www.carersaustralia.com.au
Centrelink	Australian Federal Government social security agency	www.centrelink.gov.au
Communications Alliance Ltd	Communications ALLIANCE is the primary telecommunications industry organisation in Australia	www.commsalliance.com.au
COTA (Council on the Ageing National Office)	Represents interests of older australians	www.cota.org.au

Department of Communications	Australian Federal Government department of Communications	www.communications.gov.au
National Disability Insurance Agency	Implementing Australian Government's National Disability Insurance Scheme	www.ndis.gov.au
Department of Social Services	Australian Federal Government Department of Social Services	www.dss.gov.au
Independent Living Centres Australia (inc)	Provides independent information about assistive technology products through State and Territory offices	www.ilcaustralia.org
JobAccess	Australian Federal Government workplace modifications program for people with disability	www.jobaccess.gov.au
Media Access Australia	Australia's only independent not-for-profit organisation devoted to increasing access to media for people with a disability.	www.mediaaccess.org.au
Global Accessibility Reporting Initiative	Global Accessibility Reporting Initiative (GARI) informs consumers about the various accessibility features of mobile phones	www.gari.info
National Council on Intellectual Disability	Peak organisation representing interests of people with intellectual disabilities	www.ncid.org.au
National Disability Services	Peak body for non-government disability service organisations	www.nds.org.au
National Ethnic Disability Alliance	Peak organisation representing people from non- English speaking backgrounds with disability	www.neda.org.au

NRS (National Relay Service)	Australian Government relay service providing telecommunications service for Deaf, hearing impaired or speech impaired consumers	www.relayservice.gov.au
Physical Disability Australia	Peak organisation representing interests of people with a physical disability	www.pda.org.au
TIO (Telecommunications Industry Ombudsman)	Fast, free and fair dispute resolution service for small business and residential customers who have a complaint about their telephone or internet service	www.tio.com.au
Women with Disabilities Australia	Peak organisation representing interests of Australian women with disability	www.wwda.org.au